

Secure Logistics and Data Erasure; Ensuring HIPAA Compliance for Healthcare Device Returns

Guardian partnered with a leading office technology provider to securely collect, erase, and return thousands of leased printers across New Jersey—ensuring 100% HIPAA compliance and on-time execution across 100+ facilities.

SUCCESS STORY

A leading office technology provider, managing a vast fleet of branded printers across numerous healthcare facilities in New Jersey, faced a complex challenge. Their client, a major healthcare system, was upgrading its printer models, requiring the secure return of thousands of leased devices. The critical aspect was ensuring the complete and compliant erasure of sensitive healthcare data (HIPAA) from these devices before their return to the leasing company.

The technology provider needed a specialized partner capable of handling intricate logistics, on-site data sanitization, and secure transportation across over 100 facilities within strict deadlines.

ACTION

To meet these stringent requirements and safeguard patient data, the office technology provider engaged Guardian as their trusted execution partner.

Guardian deployed specialized teams to manage the entire lifecycle: from collecting thousands of devices across 100+ facilities in New Jersey, performing secure on-site data erasure in compliance with HIPAA regulations, to coordinating the logistics for their return to the leasing company.

Our expertise in white-glove packing and removal ensured the safe handling of all assets. By meticulously adhering to all security protocols and deadlines, Guardian provided the peace of mind necessary for the technology provider and their healthcare client to navigate this complex transition seamlessly.

RESULTS

- ✓ Successfully managed the logistics, secure data erasure, and return delivery for thousands of printers across over **100 healthcare facilities**.
- ✓ Ensured **100% compliance** with **HIPAA regulations** for sensitive healthcare data erasure on all devices.
- ✓ Provided a comprehensive solution that included white-glove packing, removal, and secure transportation.
- ✓ Enabled the office technology provider to meet their contractual obligations and maintain strong client relationships.
- ✓ Delivered **peace of mind** to both the technology provider and the healthcare system by ensuring data security and operational efficiency.

OUR SECURE PROCESS



CONCLUSION
When sensitive data, complex logistics, and regulatory compliance are paramount, Guardian stands as the essential execution partner, delivering secure and seamless solutions for technology providers and their clients.



Guardian

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Protecting what matters.