

Guardian Redeployment Services

A secure device return and reuse program for distributed laptop fleets.

Guardian Redeployment Services, often called a Box Program, gives distributed users a simple way to return laptops after refreshes, employee transitions or warranty events. Guardian processes each device and routes it according to your standards.

How it works

One request. One controlled workflow. Clear disposition.

1 Return

Submit a request.
Guardian sends the user a box and return label.



2 Assess

Receive, test, audit,
grade, clean and securely
wipe the laptop.



3 Apply standard

Compare the device with
your redeployment
standard, often called
the cut line.

Then route each device

Based on your performance requirements

MEETS YOUR STANDARD

Ready to redeploy

Rebox and consolidate approved devices so they are ready for future deployment.

BELOW YOUR STANDARD

Recover or retire

Remarket when value exists, or recycle with secure data destruction and documentation.

Visibility at every step

Submit your requests, check current status and view program updates through the Guardian portal. Monthly reporting supports ongoing program management.

Optional warranty support

Guardian can diagnose eligible devices, manage manufacturer claims, coordinate repair or replacement, and record warranty details in the portal.